



DOW UNIVERSITY HOSPITAL, DUHS MULTIDISPLINARY Zakat and Welfare Policy

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Prepared By:	Salma Tariq QA Manager
Reviewed By:	Mr.Riaz Ahmed
Approved By:	

1. Purpose:

The purpose of this policy is to provide guidance and framework for providing financial assistance to patients in form of zakat and donation and eligibility criteria are properly explained and documented.

2. Scope:

All Inpatient and Emergency Area

3. Responsibility:

Zakat and Welfare, Billing, Patient Facilitation, Admission Staff and Welfare Committee.

4. Terms and Definitions:

4.1. Zakat:

4.1.1. It is a required minimum contribution by Muslims in terms of money and property or goods that can help the Muslims who mostly need assistance.

4.2. Donation

4.1.2. A donation is a charity, humanitarian aid, or to benefit a cause. A donation may take various forms, including money, alms, services, or goods such as clothing, toys, food, or vehicles. A donation may satisfy medical needs such as blood or organs for transplant.

4.3. Procedure/Process:

- 5.1. Dow university Hospital has introduced a welfare and donation system for needy and deserving patients.
- 5.2. It is offered in form of zakat, sadqah and donation.
- 5.3. Financial assistance in form of zakat and welfare at Admission, during stay and at discharge are offered to needy and deserving patients.
- 5.4. Zakat and welfare system is smoothly running and helping over more than 200 patient cases uptill now.
- 5.5. Zakat and welfare system is free from any kind of gender, ethnic, religion, caste and language discriminations.

5.6. Welfare Committee

5.6.1. At Dow hospital zakat and donation system is very transparent and rigorously monitored. It is head by Zakat and welfare committee which includes 6 members. 4 internal and 2 external members.

5.7. Shariah Advisor

5.7.1. Shariah advisor is also available who provides the guidelines in light of shariah for assisting the needy and deserving patients.



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5.7.2. Financial assistance is available in zakat, sadqah, and donations form.

5.7.3. Each case is properly checked and verify by our Zakat and Welfare officer for eligibility.

5.8. Eligibility Criteria

5.8.1. Eligibility criteria include the details regarding the reason, need, house income, property, gold, cash, rented house or own home. All details are then evaluated as per the nisab.

5.8.2. Welfare officer forward the eligible cases to the welfare committee. All cases needed to be approved from at least two welfare members. If patient fulfills the criteria, financial assistance is provided.

5.9. Types of Financial assistance

5.9.1. Patients are offered financial assistance after approvals. It is provided from zakat and donations as per patient case.

5.9.2. At time of admission if a patient can't afford to pay the advance payment and in life threatening condition then pt. /attendant is referred to welfare office.

5.9.3. A Welfare officer will check the patient eligibility. After verification he/she can recommend admission without payment and stamp it as per policy. Later on pt. can be facilitated through welfare system as per the protocol.

5.10. Monthly record of cases accepted and rejected

5.10.1. Those cases which are rejected are as they don't fulfill the eligibility criteria are recorded in Case accepted and rejected register/form.

5.10.2. All cases with accept and reject status other details are recorded and report is submitted on monthly basis.

5.11. Zakat and welfare feedback form

5.11.1. Welfare feedback is taken from pt. to which financial assistance provided.

5. Reference(s) / Annexure:

6.1. Reference:

None.

6.2. Annexures:

Zakat and Welfare Feedback Form